

- More than 50% of our SAP Services are dedicated to the International market and are delivered in English.
- From our Nearshoring center in Barcelona we cover the EMEA region and together with our partners we also cover the Americas and Asia.

## Focus

- We offer dedicated resources focused on your business

## Flexibility

- You can increase / decrease our dedicated team “On Demand”

## Stability

- Highly motivated consultants and team stability.

## Commitment

- ICE Consultants Top Management is committed to bring you the best Service

## Documentation

- Every closed ticket means updated functional and technical documentation

## ICE Quality Assurance Processes Ensure

- Tickets solved right first Time
- Tickets solved without collateral consequences

## Languages

- English
- Local Languages “On Demand”

## Located in Barcelona

- Same time zone and Located at 1 or 2 hrs flight for “On Site” Support in W. Europe

## Skills

- Highly skilled consultants ensure proper and fast reaction on incidences

## Consultancy

- Continuous improvement based on data analysis (continuous monitoring)